

TechSigno Extensive Service Contract

SAFECARE, WISECARE and TOTALCARE are extensive service contracts with full coverage for your product bought from TechSigno.

Purchasing a product from TechSigno, in addition to standard product warranty TechSigno provides you with a possibility for an extra insurance for your product!

SAFECARE, WISECARE and TOTALCARE cover all damages and failures, from cracked mechanics to broken touchscreens for a fixed one-time service charge.

From wear and tear to accidental breakage, no matter how the device is broken TechSigno will fix it.

- SAFECARE and WISECARE contracts must be signed within 7 days of the product purchase
- TOTALCARE contract must be signed within 30 days of the product purchase
- 10-day repair turnaround (in working days) is calculated from the arrival to the service center
- Extensive Service Contract does not cover damages caused by artificial or natural disasters (e.g. malicious damages, robberies, earthquakes, inundations or fires)

COVERAGE	SAFECARE	WISECARE	TOTALCARE
Manufacturer defects	24 months	36 months	12 months (Annual Renewable)
Wear and use			X
Accidental breakage			X
15-day repair turnaround	X	X	
10-day repair turnaround			X
Replacement			X
Phone and e-mail support	X	X	X



TechSigno S.r.l.
 Via dei Boschi, 2/13
 33040 Pradamano UD – ITALY
 tel.: +39.0432.603604 – fax: +39.0432.602905
 www.techsigno.com – support@techsigno.com